

April 7, 2020

Asst. Vice President, Listing Deptt.,

National Stock Exchange of India Ltd.

Exchange Plaza, Plot C-1, Block G,

Bandra Kurla Complex,

Bandra (E),

MUMBAI - 400 051

Scrip Code: HEROMOTOCO

The Secretary, **BSE Limited**25<sup>th</sup> Floor,
Phiroze Jeejeebhoy Towers,
Dalal Street,
MUMBAI - 400 001
Scrip Code: 500182

**Sub: Press Release** 

Dear Sirs,

Please find enclosed herewith a copy of the Press Release being issued by the Company.

Kindly place the same on your records.

Thanking you,

For Hero MotoCorp Ltd.

(Neerja Sharma)
Company Secretary & Chief Compliance Officer

Encl.: As above



## New Delhi (India), April 7, 2020

## HERO MOTOCORP EXTENDS DURATION OF WARRANTY, FREE SERVICE AND AMC SERVICES

With customer-centricity at the core of its operations, Hero MotoCorp, the world's largest manufacturer of motorcycles and scooters, has extended the duration of all its warranty and free services in view of the nationwide COVID-19 lockdown.

For the benefit of all its existing customers, the Company has extended services that were getting exhausted during the lock-down period. These services have been extended to ensure that all customers maintain social distancing and are not required to visit dealerships in a rush.

The extended services include -

- All scheduled Free Service (FSC) expiring between March 21 to April 30 will be extended till June 30, 2020
- All services under Joyride (AMC) expiring between March 21 to April 30 will be extended till June 30, 2020
- All vehicles for which the warranty is expiring during lockdown period will be extended till June 30, 2020 (as per terms and conditions of warranty)

Hero MotoCorp is also offering Road Side Assistance, where permitted by local authorities.

The Company is operating a toll-free 24x7 customer helpline number (18002660018) to support all customer queries related to sales, after-sales, service, warranty, and other support.

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## For more information:

www.heromotocorp.com | FB: /HeroMotoCorpIndia | Twitter: @HeroMotoCorp

## **Press Contact:**

corporate. communication @heromotocorp.com