

HMCL: 13 (3)/09 SECT:16

October 17, 2016

Asst. Vice President,
Listing Department,
National Stock Exchange of India Ltd.,
Exchange Plaza,
Bandra Kurla Complex,
Bandra (E),
MUMBAI - 400 051

The Secretary, BSE Limited 25<sup>th</sup> Floor, Phiroze Jeejeebhoy Towers, Dalal Street, **MUMBAI - 400 001** 

Sub: Statement under Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir.

Please find enclosed herewith a statement giving number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter in terms of Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended September 30, 2016.

Kindly place the same on record.

Thanking you.

for Hero MotoCorp LtdCo

(Neerja Sharma) Company Secretar

Encl: a/a.

## Statement of Investors Complaints for the quarter ended September 30, 2016.

| S.No.            | Complaints - Types   | Balance B/F | Received | Resolved | Under Process/<br>Balance C/F |
|------------------|--|-------------|----------|----------|-------------------------------|
| 1                | Non - Receipt of Shares  | 1           | 11       | 11       | 1                             |
| 2                | Non - receipt of Dividend  | 1           | 97       | 78       | 20                            |
| 3                | Authorities:   |             |          |          |                               |
|                  | SEBI   | 1           | 18       | 12       | 7                             |
|                  | NSE  | 0           | 0        | 0        | 0                             |
|                  | BSE  | 0           | 3        | 3        | 0                             |
|                  | ROC  | 0           | 0        | 0        | 0                             |
| 4                | Non - receipt of Securities after Transfer/<br>Transmission/Duplicate/Remat/name correction etc. | 0           | 7        | 7        | 0                             |
| Total Complaints |  | 3           | 136      | 111      | 28                            |

