

June 26, 2020

Asst. Vice President, Listing Deptt.,

National Stock Exchange of India Ltd.

Exchange Plaza, Plot C-1, Block G,

Bandra Kurla Complex,

Bandra (E),

MUMBAI - 400 051

Scrip Code: HEROMOTOCO

The Secretary, **BSE Limited**25th Floor,

Phiroze Jeejeebhoy Towers,

Dalal Street,

MUMBAI - 400 001

Scrip Code: 500182

<u>Sub: Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 - Impact of COVID-19 pandemic on the Company</u>

Dear Sirs,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with SEBI Circular No. SEBI/HO/CFD/CMD1/CIR/P/2020/84 dated 20th May 2020 and further to our earlier disclosures on the subject, following are the brief details relating to the impact of the COVID-19 pandemic and the resultant lockdown, on the operations of the Company:

1) Impact on the business

With COVID-19 situation escalating during March 2020, the Company had set-up a Business Continuity Task Force and pro-actively rolled-out a slew of measures to ensure health & safety of its employees and business partners. On March 22, the Company proactively suspended production at all its manufacturing facilities.

In the month of April, there were no vehicles manufactured and dispatched to dealers. During this time, Hero MotoCorp - along with other Hero Group companies - had been engaged in a host of social welfare work, setting aside a corpus of Rs. 100 crores for the relief efforts towards COVID-19, including a contribution of Rs 50 crores to the PM-Cares fund.

2) Restarting the operations & steps taken to ensure smooth functioning of operations

Ensuring stringent safety protocols for employee and customer wellbeing, Hero MotoCorp reopened in a gradual manner, all its manufacturing facilities during the month of May, 2020. The focus now is to rapidly scale up the operations at all facilities. Now, more than 10,000 employees (including staff, workers, contractual) are coming to various plants and offices.

The Company has also commenced its retail operations. Keeping the safety and wellbeing of everyone as top-most priority, the Company has issued a Restart Manual in English, Hindi and 10 regional languages, to all its Dealerships, Service



Centers and Parts distributors. The manuals are quite comprehensive and provide guidance on the acquisition of key safety materials such as masks, gloves, sanitizers, disinfectants and various other aspects like social distancing protocols, hygiene/care of tools, vehicle pick-up and drop protocols, delivery norms, digital payments, creation of waiting areas, etc.

The Company is maintaining strict procedures to ensure hygienic workplaces by ensuring measures such as thorough sanitization of all workplaces, sanitization of buses, shuttles and other official vehicles after each trip, deep cleaning and sanitization before daily shift commencement. The Company has mandated its employees to follow the key safety guidelines, which includes health self-declaration through Aarogya Setu and Hero App, wearing of face-masks, face shield, marking digital attendance, regular sanitization of personal items, workstations, maintaining social distancing, etc.

3) Estimation of the future impact of CoVID-19 on operations:

While the COVID-19 pandemic has pushed several timelines, the Company has successfully navigated through the unprecedented times with business continuity. The Company is largely dependent on the retail sales and is confident about gradual resumption of the pre-lockdown sales figure. However, given the dynamic changes in the business environment and customer sentiment, we cannot ascertain the future impact on operations with certainty.

The Company is proactively adapting to the changing business need and will stay prepared dynamically to do course correction if and when required.

4) Impact on capital and financial resources, profitability, liquidity position, ability to service debt & other financial arrangements, assets, internal financial reporting and control, supply chain, demand for products/services

The spread of Covid-19 has affected the business operations post the national lock down. The Company has taken various measures in consonance with Central and State Government advisories to contain the pandemic, which includes closing of manufacturing facilities.

The Company has carried out a comprehensive assessment of possible impact on its business operations, financial assets, contractual obligations and its overall liquidity position, based on the internal and external sources of information and application of reasonable estimates. The Company does not foresee any significant incremental risk to the recoverability of its assets or in meeting its financial obligations over the foreseeable future, given early and required steps taken to contain, protect and mitigate the exposure.

Pursuant to the relaxed guidelines of the government, the Company has now resumed its operations. However, some of the staff continues to operate from home, in order to ensure social distancing.



Since the situation is continuously evolving, the impact assessed in future may be different from the estimates made as on date. The Management will continue to monitor any material changes arising out of the impact of this pandemic on financial and operational performance of the Company and take necessary measures to address the situation.

5) Existing contracts/agreements where non-fulfilment of the obligations by any party will have significant impact on the listed entity's business

At present, the Company expects to be able to fulfil its obligations and also currently does not foresee any significant impact on the business due to nonfulfilment of the obligations by any party.

This is for your information and records.

Thanking you,

For Hero MotoCorp Limited

(Neerja Sharma)

Company Secretary & Chief Compliance Officer