

## QUALITY POLICY

Excellence in quality is the core value of Hero's philosophy. We are committed at all levels to achieve high quality in whatever we do, particularly in our products and services which will meet and exceed customer's growing aspirations through:

- Innovation in products, processes and services;
- Complying with applicable statutory and regulatory requirements;
- Continual improvement in our total quality management systems;
- Teamwork & responsibility;

We shall communicate this policy within the organization and would make it available to all interested parties.